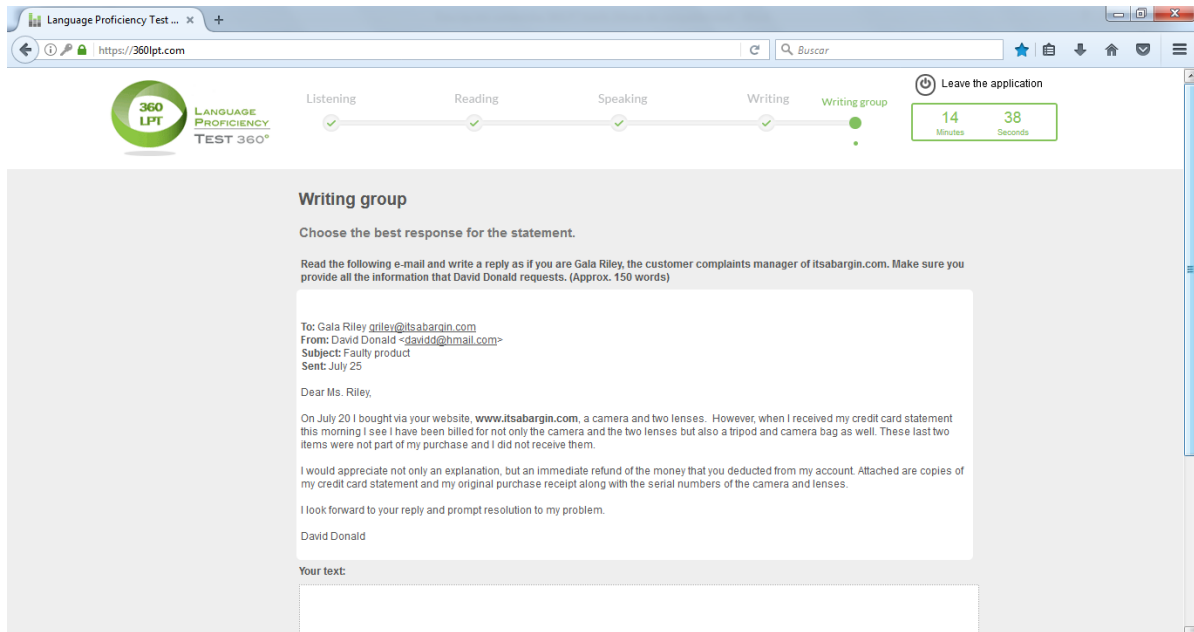


## 360°LPT - Writing

La prueba Writing de 360°LPT contiene una única sección:

SECCIÓN	Nº PREGUNTAS	TIEMPO DE ADMINISTRACIÓN
Responder a un escrito	1	
<b>TOTAL READING</b>	<b>1</b>	<b>20 MIN.</b>

- 1. Responder a un escrito:** el examinando deberá producir una respuesta escrita a una carta/email basándose en un contexto y un rol asignado. La extensión recomendada será de mínimo 150 palabras y se pedirá al examinando el uso de ciertos actos de habla (describir un problema o situación, realizar sugerencias, solicitar información, ofrecer instrucciones/explicaciones, transmitir un mensaje, etc.). Además, podrá hacer justificaciones con argumentos válidos y apropiados.



The screenshot shows the 'Writing group' section of the 360 LPT test interface. At the top, a progress bar indicates the status of different sections: Listening, Reading, Speaking, Writing, and Writing group. The 'Writing group' section is currently active, indicated by a green dot. A timer shows 14 minutes and 38 seconds remaining. The main content area displays the following text:

**Writing group**

Choose the best response for the statement.

Read the following e-mail and write a reply as if you are Gala Riley, the customer complaints manager of [itsabargin.com](http://itsabargin.com). Make sure you provide all the information that David Donald requests. (Approx. 150 words)

To: Gala Riley [griley@itsabargin.com](mailto:griley@itsabargin.com)  
 From: David Donald <[davidd@gmail.com](mailto:davidd@gmail.com)>  
 Subject: Faulty product  
 Sent: July 25

Dear Ms. Riley,

On July 20 I bought via your website, [www.itsabargin.com](http://www.itsabargin.com), a camera and two lenses. However, when I received my credit card statement this morning I see I have been billed for not only the camera and the two lenses but also a tripod and camera bag as well. These last two items were not part of my purchase and I did not receive them.

I would appreciate not only an explanation, but an immediate refund of the money that you deducted from my account. Attached are copies of my credit card statement and my original purchase receipt along with the serial numbers of the camera and lenses.

I look forward to your reply and prompt resolution to my problem.

David Donald

Your text: